

FAQ – School groups & Holiday pass

Any questions? Find all the information you need to prepare your visit.

MUSEUM

What do you suggest for a school outing?

- A tour of our exhibition with or without a guide
- A tour of our Garden with or without a guide
- An Escape Game
- A cookery workshop

What is included in the admission ticket?

- The exhibition
- The culinary demos in the *FoodAcademy*
<https://www.alimentarium.org/en/activities/demonstrations-culinaires>
- The animations in the Discovery area <https://www.alimentarium.org/en/activities/sweet-transformations-sugar-tale>

TOURS OF OUR EXHIBITION WITH OR WITHOUT A GUIDE

Is it possible to book a guided tour on your website?

- Yes, here is the link: [Guided tour of the Exhibition | alimentarium](#)

Do we have to book for a self-guided tour of the exhibition/Garden?

- Yes, you have to fill in the form: [School Groups - Self-guided tour | alimentarium](#)

How much time does it take to visit the exhibition?

- ~1 hour

Do you have a temporary exhibition?

- No, our temporary exhibition area has now been transformed into a Discovery Area:
<https://www.alimentarium.org/en/exhibition/discovery-area>

Can we book a guided or self-guided tour every day?

- Every day except on Monday: This is the only day the museum is closed, and we take the opportunity to check our equipment and carry out maintenance.

ESCAPE GAME

How does it work? Can we have more information?

- You will find all the information here:
[AL2049: The Alimentarium Escape Game! | alimentarium](#)

Is the escape game suitable for several classes at the same time?

- No, only one class at a time can play.

What is the maximum number of participants?

- 24 participants and 2 accompanying persons.

Is it possible to adapt the Escape Game schedule to our arrival at the Alimentarium?

- No, but you can send your request to reservation@alimentarium.org and we will do our best.

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CULINARY WORKSHOPS

What is the program for the culinary workshop?

- You will find out all the information here: [Mornings in the JuniorAcademy | alimentarium](#)

Where can we find the recipes of our workshop?

- All the recipes are here: [Knowledge | alimentarium](#)

Can we change the workshop schedule?

- No. But you can send your request to reservation@alimentarium.org, and we will do our best.

What happens if we arrive late to the workshop?

- We will adapt the content. Please call us on 021 924 44 39 if the workshop takes place in the morning before 10.00 a.m. and on 021 924 44 25 if the workshop takes place after 10.00 a.m.

TERMS AND CONDITIONS: [GENERAL TERMS AND CONDITIONS OF SALE | alimentarium](#) Can we add more people to the workshop?

- Generally no, for reasons of safety and quality of our services (the number of 24 participants is ideal). However, you can send your request to reservation@alimentarium.org, and we will consider it.

METHOD OF PAYMENT

Can we pay by invoice?

- Payment can be made in cash or by credit card (CHF and Euros). If these two means of payment are not possible, an invoice can be considered, from CHF 500, by writing an email to reservation@alimentarium.org

Can we pay on site when we arrive?

- Yes, in cash or by credit card (CHF and Euro).

DIVERS

Can I cancel my booking?

- Please read the terms and conditions: [GENERAL TERMS AND CONDITIONS OF SALE | alimentarium](#)

Who should we inform about food intolerances, allergies and religious prohibitions?

- By sending an e-mail to reservation@alimentarium.org

Can we picnic inside the Alimentarium?

- The Alimentarium has a small, covered terrace for school picnics. The capacity is 24 students and 2 accompanying adults. Please contact reception on arrival.